



General Terms and Conditions Valley View Ranch

Introduction

We thank you for choosing our programs and are looking forward to welcoming you as our guest. The Valley View Ranch is committed to provide the booked stay and/or the corresponding package deal and adventures to the best of knowledge according the following conditions.

We ask you to read the following terms and conditions. These conditions form an integral part of the contract in accordance with your booking or your additional arrangements on site.

Prices

Our prices and rates are listed on www.abenteuer-ranch-usa.com and our handout and are subject to price changes . The explicitly stated overnight and arrangements rates in your booking are considered to be fixed prices, provided the data of the booking will not be moved. All figures are in U.S. dollars (USD).

Terms of payment

Your reservation is validated upon receipt of your payment in U.S. dollars (USD). Until that time, we reserve the right to reject your reservation.

Cancellation

In the event of cancellation we reserve the right to withhold processing fees and advance payments made by us as well as up to 50 % of the booked arrangement/overnight price. If the cancellation occurs within 14 days of arrival time/check-in 80% of the booked arrangement/overnight price will be retained and 24 hours of arrival time/check-in, there will be no refund.

Order change by the customer

Basically, we are flexible in the moderation of your arrangement before arrival or on site. However, we ask for your understanding that we have to book certain individual deals in advance and will be charged to you at changes - either fully or partially depending on the selected arrangement.

Weather related changes

If arrangement should not be feasible due to weather conditions we will try to move it to another date for the duration of your stay or will offer you an equivalent replacement. A price reduction due to non-viable arrangements cannot be granted.

Risks

You are expressly advised that you expose yourself to hazards involved in all our activities and that you participate at your own risk. The Valley View Ranch is expressly not able to exclude these risks for you and/or to provide insurance.

Liability

The Valley View Ranch merely mediates and or provides the vehicles, equipment or animals for the offered activities. It is assumed that the user has appropriate knowledge. Schooling, implementation or training by employees of Valley View Ranch is explicitly not ensured. With reference to the above risks, we disclaim any liability that results from accidents, force majeure, negligence, mishandling of equipment, animals and/or vehicles.

Insurance

The Valley View Ranch has no personal injury insurance or damage to property insurance or travel insurance in your favor, or in favor of our guests and customers. We recommend to check your insurance prior to departure and ask whether activities listed in our offer are excluded.

Jurisdiction

Jurisdiction is exclusively Palo Pinto County, Texas, USA.